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CUSTOMER SERVICE CHECKLIST

- Watch the customer service freshen up video
- Contact division team for store analysis
- Customer Service
 - Dissatisfaction
 - Indifference
 - Exceptional
- Customer Loyalty
 - Attract Customers
 - Retention
 - Increase Spending
 - Forgiving
 - Loyal
- Exceptional Customer Service
 - Eye Contact & Smile
 - Verbal Acknowledgment
 - Customer to Product
 - Suggestive Selling
 - Sincere Thank You
 - Hand the Receipt
 - Call by Name
 - Magic Moment